



ايماكبوليت لخدمات التدريب

IMMACULATE

TRAINING SERVICES

ISO 9001:2015

CERTIFIED

IMMACULATE TRAINING SERVICES



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WE ARE APPROVED FROM:

Our Accreditations/Affiliations and Approvals:



OUR BACKGROUND:

Immaculate Training Services was established in the year 2014 based in Dubai owned by H E Sheikh Saeed Bin Obaid Bin Juma Al Maktoum, member of ruling family, Dubai. With a view on the growing industry demand and to cater quality programs of mandatory training requirements, we proudly introduce Immaculate Training Services as a platform for training programs with a commitment to deliver quality training classes in Dangerous Goods Regulation (DGR) Programs, Aviation Programs, First Aid and Basic Life Support, Fire Fighting, Food & Hygiene, Health & Safety, IELTS, Logistics etc. which are required to be attended by varied trading communities like Hotel/Hospitality, Medical Service Providers, Building Contractors, Food & Eatery Service providers, Logistics facilitators etc. The training fields/areas are proposed as per DED/KHDA classification.

Confident with a team of talented panel of faculty to impart the knowledge and skills, we Immaculate Training Services wish to launch ourselves as a launchpad for quality education and nurturing future professionals in an economically cost-effective way without compromising the quality.

We are approved by The Knowledge and Human Development Authority (KHDA), Dubai Municipality, Dubai Corporation for Ambulance Services, Highfield Awarding Body for Compliance, American Health and Safety, Dubai Health Authority, Ministry of Health and Prevention

OUR VALUE:

This institute is aimed to impart specialized training in Logistics & Aviation/DGR, Professional & Management Skills Development, First Aid, Fire Fighting, Food & Hygiene, Health & Safety, for International Trading Community. Immaculate stands for superior training programs delivered by a team of qualified experts, highly experienced trainers and industry professionals.

SCOPE:

Our training solutions are specifically designed to meet the regulatory compliance requirements in Logistics & Aviation/DGR, Professional & Management Skills Development, First Aid, Fire Fighting, Food & Hygiene, Health & Safety, apart from providing Shipping & Logistics training courses.

OUR VISION:

With our varied choice of selective industry specific training programs, we are ambitious to enhance professionalism, skills and knowledge by facilitating quality learning programs applicable to the industry to the aspiring candidates.

OUR MISSION:

To be a centre of choice and excellence for continuous development of industry professionals where we are specialized. Our commitment is to work with industry patrons to provide professional training and support, which will improve the skills in a dynamic industry.



FACILITIES:

Our Services and Facilities include:

- Quality Trainers - To ensure that we have the services of qualified and experienced Trainers with able support staff who work as one team.
- Efficient & Interactive Training Methods - We ensure in providing compassionate and subject focused training with an interactive approach to make our candidates comfortable in the learning process.
- Well equipped modern class room and facilities - To carry out our day-to-day activities in service delivery.
- Excellence and Honesty - We are committed to a high standard of excellence and honesty in everything we deliver.
- Strategically Located - We are located near Dubai Airport and easily accessible.

COURSES OFFERED:

Immaculate is here to offer high quality training with an objective of to help companies manage their workers competency requirements in a cost efficient, highly engaging manner which are a blend of theory components with practical, hands-on training for a wide range of industry specializations:



1. Aviation Courses:

- a) Airline Cabin Crew Training
- b) Cargo Introductory Course
- c) Foundation Travel and Tourism Course
- d) Airport Operations Fundamentals
- e) Airport Ramp Services
- f) Infectious Substances Shipping Guidelines (ISSG)
- g) Live Animals Regulations



2. DANGEROUS GOODS REGULATION (DGR):

- a) DGR 4.1.B for (Operation Staff Preparing DGR Shipments)
- b) DGR 4.1.C for (Operations Executive/Individuals processing AWBs for freight forwarders)
- c) DGR 4.1.D for (DGR Airway Bill & DGD Executors)
- d) DGR 4.1.E for (Loaders, Drivers & Warehouse staff)
- e) DGR 4.1.F for (Passenger Handling Staff)
- f) DGR 4.1.G for (LC/Ground Dispatcher/LM)
- g) DGR 4.1.H for Flight crew members (other than cabin or other crew members)
- h) DGR 4.1.I for (Airline and ground handling flight operations officers)
- i) DGR 4.1.J for (Cabin Crew member, including safety and emergency procedures)
- j) DGR 4.1.K for (Passengers and crew, baggage, cargo and mail)

The above mentioned courses are approved by General Civil Aviation Authority (GCAA). All the operation staff from freight forwarding industry are required to undergo DGR training depending on the activity they involved. As per Part VI, Rev 1.4 Appendix III of GCAA.

We are an IATA Approved CBTA (Competency Based Training and Assessment) Provider.





3. FIRST AID:

- a) HABC Level 3 International Award in Emergency First AID at Work (CPR) - DCAS
- b) HABC Level 3 International Award in Emergency First AID at Work & Use of an AED (Advance First Aid) - DCAS
- c) HABC Level 3 International Award in Emergency Paediatric First AID & Use of an AED - DCAS

The courses mentioned above are approved by Highfield Awarding Body for Compliance (HABC) and Dubai Corporation for Ambulance Services (DCAS).





4. BASIC LIFE SUPPORT (BLS):

Students learn how to recognize a life-threatening emergency, how to provide basic life support and what to do in case of an airway obstruction or choking. ASHI's Basic Life Support, BLS training course for Healthcare Providers and Professional Rescuers has been approved by American Safety And Health Institute (ASHI), accredited by Dubai Health Authority (DHA) & Ministry of Health (EHS).

WHO SHOULD ATTEND:

Individuals in the healthcare or professional rescuer field that are required to have completed a professional-level basic life support training course.

Required for Successful Completion (Certification):

Written Evaluation Required for all students as part of the basic life support course.

This certificate holds a minimum 3.5 CPD Points (Continuing Professional Development)





5. INFECTION PREVENTION & CONTROL (IPC):

The objective of this qualification is to support a role in the workplace and is aimed at current or new staff who work in health and care settings (such as care homes, health centres, surgeries and childcare settings) and give them underpinning knowledge of how to prevent and control the spread of infection.

WHO SHOULD ATTEND?

The course is developed to support those who work in care homes, health centres, surgeries, childcare facilities, and day centres, understand the principles of effective infection prevention and control. This course covers topics significant to infection prevention and control (IPC) in health care facilities.

This certificate holds a minimum 4 CPD Points (Continuing Professional Development)





6. FOOD SAFETY COURSES:

- a) Basic Food Safety
- b) HABC Level 2 Award in Person in Charge - PIC 2
- c) HABC Level 3 Award in Person in Charge - PIC 3
- d) HACCP for Catering (RQF) Level 3
- e) HACCP for Food Manufacturing (RQF) Level 3
- f) HACCP Level 4 (Including Catering, Manufacturing & Retailers)
- g) Food Safety Level 3 Training

The courses mentioned above are approved by Highfield Awarding Body for Compliance (HABC) and Dubai Municipality (DM). Certified by Highfield (HABC) & TSI.





7. FIRE SAFETY COURSES:

- a) Fire Safety Training Level 1
- b) Fire Marshal Training Level 2 / Fire Warden / Fire Watcher
- c) Mockdrill

The above mentioned courses are in compliance with the legal requirement and approved by Dubai Civil Defense, and Ministry of Labor, valid for 2 years.



8. OCCUPATIONAL SAFETY COURSES:

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| a) Safe use of Power Tools | j) Welder Safety Training |
| b) Safe use of Cradle | k) Scaffold Erection & Dismantling Safety Training |
| c) Confined Space - Rescue Safety Training | l) Pallet Sacker Training |
| d) Sandblasting Safety Training | m) Mobile Elevating Work Platform Safety Training |
| e) Advanced Electrical Safety Training | n) Banksman Training |
| f) Electrical Safety Training | o) Tower Crane Safety Training |
| g) Abrasive Wheel Safety Training | p) Forklift operator Safety Training |
| h) Overhead Crane Operator's Safety Training | q) Control of Substances Hazardous to Health (COSHH) |
| i) Confined Space Entry Training | |
| c) Health and Safety in the Workplace | |
| d) International Award in Working in Confined Space | |
| e) Award in Work at Height | |
| f) Principles of Health and Safety | |
| g) Rigging and Slings Safety | |
| h) Work at Height | |
| i) Manual Handling Training | |



9. IELTS & OET

- a) International English Language Testing System (IELTS)
- b) International English Language Testing System (IELTS) Computer Delivered
- c) International English Language Testing System (IELTS) UK Visa
- d) International English Language Testing System (IELTS) UK Visa Computer Delivered
- e) International English Language Testing System (IELTS) Life Skills A1/B1
- f) Occupational English Test (OET)

The above mentioned courses are approved by Knowledge and Human Development Authority (KHDA). Above courses are designed as per IDP curriculum.